

California Plug-in Electric Vehicle Readiness Survey

Introduction and Background

You have been identified to receive this survey because you are a key leader within your city, county or regional government. The California PEV Readiness Survey is being administered by the [California PEV Collaborative](#) (PEVC) in partnership with the South Coast Air Quality Management District (SCAQMD) and the Bay Area Air Quality Management District (BAAQMD) to assess plug-in electric vehicle (PEV) readiness at the community level throughout the state.

While this survey is geared toward California communities participating in the United States Department of Energy (US DOE) and California Energy Commission (CEC) community readiness grant programs, all regional/local government leaders in California are encouraged to respond. Your response to this survey will help California stakeholders better support local planning and ensure a strong, enduring transition to a PEV market, one that will help California meet its economic, energy and environmental goals.

Each community throughout California may be embarking on various activities to support the emerging PEV market. This survey will help clarify the range of existing efforts between communities. The survey may be used a second time at a later point to determine progress in communities across the state. The facilitators greatly appreciate your help in this effort!

PEV Readiness Elements Covered in this Survey – Different city/county representatives may complete various portions of the survey. You will skip sections of the survey that do not apply to your work.

- 1. Streamline Construction Permitting and Inspection Process*
- 2. Implement Training and Education Programs*
- 3. Update Building Codes*
- 4. Update Zoning and Parking Rules*
- 5. Create and Implement a Plan for Effective Marketing, Outreach*
- 6. Public charging station site selection*
- 7. Encourage local employers to provide workplace charging*
- 8. Addressing multi-unit dwellings*
- 9. Purchase PEVs for local government fleets*
- 10. Create new incentives and expanded outreach efforts*
- 11. Encourage renewable energy*

As a participant in this survey, combined survey responses may be shared with the US DOE and CEC as part of the final grant report. For more information or questions regarding this survey, please contact the following regional leads:

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If you are interested in learning more about the **California PEV Readiness Program** funded by the DOE Clean Cities [please click here](#)

If you are interested in learning more about the **Regional Plans to Support PEV Readiness Program** funded by the California Energy Commission [please click here](#)

General Regional Partner Information

***1. What is your name?**

***2. What is your agency?**

***3. What is your position in your agency?**

***4. What is your email address?**

***5. What is your phone number?**

***6. What is your jurisdiction?**

- City
- County
- Other (i.e. special district, university)

Please specify name of jurisdiction

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***7. For the DOE PEV readiness grant, which region are you working with? (Below are the regions for the DOE grant.)**

- Bay Area
- Central Coast
- Sacramento
- San Diego
- San Joaquin
- South Coast
- I am not a part of the DOE grant

Other (please specify)

***8. For the CEC PEV readiness grant, which region are you working with? (Below are the regions for the CEC grants).**

- Bay Area
- Bay Area/Monterey Bay
- North Coast
- Sacramento
- San Diego
- San Joaquin
- Southern California
- Ventura County/Central Coast
- I am not part of the CEC grant

Other (please specify)

***9. Are you a utility agency?**

- Yes
- No

Work with Utilities to Manage Grid Impacts

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10. What areas of PEV readiness have you been working on as a utility agency?

- Utility notification protocols
- Analysis of potential impacts to the grid
- Evaluate impacts of peak charging
- Making widespread utility and grid upgrades
- Ensuring that charging infrastructure or PEV are able to interact with the grid

11. Do you have a specific set of policies/recommendations for PEV readiness?

- Yes
- Almost done with creating utility policies for PEV readiness
- Still working on creating utility policies for PEV readiness
- Have just started working on creating utility policies for PEV readiness
- Have not started working on creating utility policies for PEV readiness

12. What do you feel are the major issues for utilities in PEV readiness?

Streamline Permitting and Inspection Processes (Element 1 of 11)

*13. How would you assess your progress towards creating permit and inspection requirements for Electric Vehicle Supply Equipment (EVSE)?

- Our agency has already adopted requirements for EVSE that we feel would be a best practice example for the state of California
- Our agency is in the process of adopting requirements for EVSE
- Our agency is looking at other agency's requirements for EVSE to determine what is best for our jurisdiction
- Our agency requires further information to determine which requirements for EVSE should be included in our jurisdiction
- Our agency has only started to consider how to adapt our requirements for EVSE
- Our agency has not started to look at how to adapt our requirements for EVSE

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14. What type of permit is required for the following types of installations?

	Building	Electrical	Planning Entitlement	Building & Electrical
Single Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial/Multi-Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open Parking Lot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On Street Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other permit type (please specify)

15. Do you have a unique PEV infrastructure permit (as compared to 240V service equipment)?

- Yes
- No

16. Will additional permits be required for the following types of activities?

	Yes	No	Not Sure
Trenching or cutting/replacing concrete	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ADA compliance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

17. What is the cost of each permit type for the majority of installations? Specify either a specific cost or range.

	<\$100	\$101-\$250	\$251-\$500	>\$501
Single Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial/Multi-Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open Parking Lot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On Street Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. How many business days does it take for a permit to be issued after it is requested for the majority of installations?

	Same day	2-5 days	6-10 days	3-5 weeks	More than 5 weeks
Single Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial/Multi-Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open Parking Lot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-Street Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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19. How can applicants apply for a permit for EVSE installations? Choose all that apply.

- Online
- Over the phone
- Over the counter
- Mail in hard copy application

Other (please specify)

20. How can applicants check on the status of their permit for EVSE installations? Choose all that apply.

- Online
- Call the office
- Informed by mail

Other (please specify)

21. What items are required in a permit application for EVSE installations? Choose all that apply.

- Plans/blueprints
- Load calculations
- Utility notification by applicant

Other (please specify)

22. How many inspections are required for an EVSE installation for the majority of installations?

	Plan check only	Pre-inspection	Post-inspection	Pre and post inspection	More than one pre-inspection	Intermediate and post-inspection	None
Single Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial/Multi-Family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open Parking Lot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-Street Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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23. How can applicants request an inspection date/time for EVSE installations? Choose all that apply.

- Online
- Over the phone
- In the office
- By mail

Other (please specify)

24. How many business days does it take to provide an inspection after it is requested?

- Same day
- 2-5 days
- 6-10 days
- 3-5 weeks
- More than 5 weeks
- TBD (based on inspection/ranges)

25. Do you have an inspector checklist?

- Yes
- No

26. How did you create the permit and inspection requirements for EVSE installations for your jurisdiction? Choose all that apply.

- Developed requirements on our own through staff
- Consulted other agencies
- Looked at other city or agency requirements
- Have not developed requirements for EVSE yet

Other (please specify)

27. Would it be helpful to have other city or agency permit and inspection requirements available to reference, that had been identified as an example of best practices in the state of California?

- Yes
- No

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28. If you feel that your permit and inspection requirements would be helpful to share with another city or agency as a best practice, would you be willing to share them with the regional partners of the DOE or CEC grants? We would like to collect examples of best practices for the PEV readiness toolkit being developed by the California PEV Collaborative.

- Yes
- No

29. If your agency is in the process of adopting revised permit and inspection requirements for EVSE, how long do you anticipate it will take to adopt these new requirements?

30. Is your agency involved in training and education programs for PEV readiness?

- Yes
- No

Implement Training and Education Programs (Element 2 of 11)

***31. How would you assess your progress towards offering education outreach workshops for EVSE?**

- Our agency has already started offering education outreach workshops for EVSE that we feel would be a best practice example for the state of California
- Our agency is in the process of offering education outreach workshops for EVSE
- Our agency is looking at other agency's education outreach workshops for EVSE to determine what is best for our jurisdiction
- Our agency requires further information to order to offer education outreach workshops for EVSE should be included in our jurisdiction
- Our agency has only started to consider offering education outreach workshops for EVSE
- Our agency has not considered offering education outreach workshops for EVSE

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32. Are workshops already being offered in your region in the following areas?

	Yes	No	Would like more info
Electric vehicles and EV infrastructure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Permitting and inspection requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building code requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education outreach workshops for first responders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education outreach workshops for electrical contractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education outreach workshops for city/agency planners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education outreach workshops for the general public	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education outreach workshops for city inspectors, permitting officials and plan checkers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zoning and parking rules (including ADA compliance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating effective EVSE marketing and outreach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public charging station site selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with local employers to encourage workplace charging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with utilities to manage grid impacts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Multi-family dwelling issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Purchase of PEVs for local government fleets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating new PEV incentives and outreach efforts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraging renewable energy with PEV charging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33. If your region is already offering or will be offering workshops in any of the areas already mentioned in the previous two questions, which agencies are offering these workshops?

34. Has your agency already developed a PEV readiness toolkit? PEVC would like to collect examples of best practices on PEV readiness. If so, would you be willing to share part or all of this toolkit with the regional partners on the DOE and CEC grants?

- Yes, we have developed a PEV readiness toolkit
- Yes, we would be willing to share the toolkit
- No, we have not developed a PEV readiness toolkit
- We are working on a PEV readiness toolkit
- We would be interested in receiving a PEV readiness toolkit when it is completed by the California PEV Collaborative

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35. Is your agency involved in updating building codes for PEV readiness?

- Yes
- No

Update Building Codes (Element 3 of 11)

*36. How would you assess your progress towards creating building code requirements for EVSE?

- Our agency has already adopted requirements for EVSE that we feel would be a best practice example for the state of California
- Our agency is in the process of adopting requirements for EVSE
- Our agency is looking at other agency's requirements for EVSE to determine what is best for our jurisdiction
- Our agency requires further information to determine which requirements for EVSE should be included in our jurisdiction
- Our agency has only started to consider how to adapt our requirements for EVSE
- Our agency has not started to look at how to adapt our requirements for EVSE

37. Have you adopted building code requirements for EVSE installations?

- Yes
- No

Code standard adopted (please specify)

38. If you have building code requirements for EVSE installations, do you have unique building code requirements for new construction in addition to pre-existing buildings?

- Yes
- No

Code standard adopted (please specify)

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39. How did you create building code requirements for EVSE installations for your jurisdiction? Choose all that apply.

- Developed requirements on our own through staff
- Consulted other agencies
- Looked at other city or agency requirements
- Have not developed requirements for EVSE yet

Other (please specify)

40. Would it be helpful to have other city or agency building code requirements available to reference, that had been identified as an example of best practices in the state of California?

- Yes
- No

41. If you feel that your building code requirements would be helpful to share with another city or agency as a best practice, would you be willing to share them with the regional partners of the DOE or CEC grants? We would like to collect examples of best practices for the PEV readiness toolkit being developed by the California PEV Collaborative.

- Yes
- No

42. If your agency is in the process of adopting revised building code requirements for EVSE, how long do you anticipate it will take to adopt these new requirements?

43. Is your agency involved in updating zoning and parking for PEV readiness?

- Yes
- No

Update Zoning and Parking Rules (Element 4 of 11)

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*44. How would you assess your progress towards creating zoning and parking ordinances for EVSE?

- Our agency has already adopted requirements for EVSE that we feel would be a best practice example for the state of California
- Our agency is in the process of adopting requirements for EVSE
- Our agency is looking at other agency's requirements for EVSE to determine what is best for our jurisdiction
- Our agency requires further information to determine which requirements for EVSE should be included in our jurisdiction
- Our agency has only started to consider how to adapt our requirements for EVSE
- Our agency has not started to look at how to adapt our requirements for EVSE

45. Does your agency have specific zoning and parking ordinances for EVSE installations?

- Yes
- No

46. Do these zoning and parking ordinances for EVSE installations also consider ADA compliance issues?

- Yes
- No

47. How did you create zoning and parking ordinances for EVSE installations for your jurisdiction? Choose all that apply.

- Developed ordinances on our own through staff
- Consulted other agencies
- Looked at other city or agency ordinances
- Have not developed ordinances for EVSE yet

Other (please specify)

48. Would it be helpful to have other city or agency zoning and parking ordinances available to reference, that had been identified as an example of best practices in the state of California?

- Yes
- No

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49. If you feel that your zoning and parking ordinances would be helpful to share with another city or agency as a best practice, would you be willing to share them with the regional partners of the DOE or CEC grants? We would like to collect examples of best practices for the PEV readiness toolkit being developed by the California PEV Collaborative.

- Yes
- No

50. If your agency is in the process of adopting revised zoning and parking ordinances for EVSE, how long do you anticipate it will take to adopt these new ordinances?

51. Is your agency involved in marketing and outreach programs for PEV readiness?

- Yes
- No

Create and Implement Plan for Effective Marketing and Outreach (Element 5 o...

***52. How would you assess your progress towards creating informational or workshop materials for PEV and charging infrastructure?**

- Our agency has already created materials for PEV and charging infrastructure that we feel would be a best practice example for the state of California
- Our agency is in the process of creating materials for PEV and charging infrastructure
- Our agency is looking at other agency's materials for PEV and charging infrastructure to determine what is best for our jurisdiction
- Our agency requires further information on PEV and charging infrastructure to determine what should be included in our jurisdiction
- Our agency has only started to consider how to create materials for PEV and charging infrastructure
- Our agency has not started to look at how to create materials for PEV and charging infrastructure

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53. Does your agency provide information on PEV and charging infrastructure and other support services?

	Yes/No?	Target Audience
PEV rebates	<input type="text"/>	<input type="text"/>
EVSE rebates	<input type="text"/>	<input type="text"/>
Local utility rate programs	<input type="text"/>	<input type="text"/>
Free parking spaces	<input type="text"/>	<input type="text"/>
Free/reduced charging	<input type="text"/>	<input type="text"/>
Other support services	<input type="text"/>	<input type="text"/>

54. How does your agency provide this information? Choose all that apply.

- Website
- Phone app
- Over the phone
- Over the counter
- Marketing brochures/booklets
- By mail
- Education outreach workshops/events
- PEV conferences

Other (please specify)

55. How did you create informational materials or education workshops on PEV and charging infrastructure for your jurisdiction? Choose all that apply.

- Developed informational materials and/or education workshops through our own staff
- Consulted other agencies
- Looked at other city or agency materials or participated in their workshops
- Have not developed materials or workshops yet

Other (please specify)

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56. Would it be helpful to have other city or agency informational materials or workshop materials on PEV and charging infrastructure available to reference, that had been identified as examples of best practices in the state of California?

- Yes
- No

57. If you feel that your informational or workshop materials would be helpful to share with another city or agency as a best practice, would you be willing to share them with the regional partners of the DOE or CEC grants? We would like to collect examples of best practices for the PEV readiness toolkit being developed by the California PEV Collaborative.

- Yes
- No

58. If your agency is in the process of creating informational or workshop materials for PEV and charging infrastructure, how long do you anticipate it will take to create these materials?

59. Is your agency involved in public charging site selection for PEV readiness?

- Yes
- No

Public Charging Station Site Selection (Element 6 of 11)

The priority for the DOE grant is to fully engage on the first five required elements outlined previously. However, to the extent possible, regional partners across the state of California will also work on addressing additional readiness elements using the California PEVC working groups and regional partners. Regional lead agencies for the DOE grant will be asked questions regarding non-required areas of PEV readiness.

60. Is your agency working on the deployment of EVSE for public charging?

- Yes
- No

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61. Has your agency received funding to work on the siting of charging infrastructure?

- Yes
- No

Funding Source(s)

62. How is your agency determining the best site locations for charging infrastructure for the next 3-5 years? Choose all that apply.

- Survey PEV owners
- Review land-use patterns, core residential and workplace locations, and travel routes
- Create primary and secondary charging locations preferences, building types
- Evaluate charging level necessary at public locations (Level 1, Level 2, DC Fast Charge)
- Evaluate how charging infrastructure should integrate with (and compliment) mass transit, walk/bike thorough ways
- Establish policy for charging at street-side parking
- Adopt surface street signage policies (using state/federal signs) to direct drivers to public charging (also acts as outreach to encourage PEV usage)
- Implement corridor planning between urban centers along major travel routes
- Working with local or major EVSE manufacturers through their DOE and/or CEC grants
- Consult with local utilities

63. What are your agency's future plans in the next year towards siting of charging infrastructure?

64. Is your agency involved in developing partnerships to encourage charging infrastructure? Choose all that apply.

- Working with local employers
- Working with industry partners
- Working with electric utilities
- Working with government partners (facilities)
- Charging sponsored by private businesses (retailers)
- None of the above

Encourage Local Employers to Provide Workplace Charging (Element 7 of 11)

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65. Do you currently conduct outreach programs to encourage local employers to provide workplace charging?

- Yes
- No

66. Do you have a specific set of policies for local employers regarding workplace charging?

- Yes
- Almost done with creating workplace charging policies
- Still working on creating workplace charging policies
- Have just started working on creating workplace charging policies
- Have not started working on creating workplace charging policies

67. What kinds of outreach programs or policies would encourage local employers to provide workplace charging?

68. How have you been working with local employers to provide workplace charging?

69. Is your agency involved in addressing multi-family dwelling issues for installing EVSE?

- Yes
- No

Addressing Multi-Family Dwellings (Element 8 of 11)

70. Do you have a specific recommendations for local cities/counties/agencies/ HOAs on multi-familiiy dwelling issues for installing EVSE?

- Yes
- Almost done with creating multi-family dwelling policies for PEV readiness
- Still working on creating multi-family dwelling policies for PEV readiness
- Have just started working on creating multi-family dwelling policies for PEV readiness
- Have not started working on creating multi-family dwelling policies for PEV readiness

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71. What kinds of outreach programs or policies would encourage local cities/counties/agencies/HOAs to facilitate the installation of EVSE in multi-family dwellings?

72. How have you been working with local cities/counties/agencies/HOAs on addressing multi-family dwelling issues?

73. Is your agency involved in purchasing PEVs for local government fleets?

- Yes
- No

Purchase PEVs for Local Government Fleets (Element 9 of 11)

74. Have you been working with local government agencies on purchasing PEVs for their fleets?

- Yes
- No

75. Do you have a specific set of policies for local government agencies on purchasing PEVs for their fleets?

- Yes
- Almost done with creating local government policies for PEV purchases
- Still working on creating local government policies for PEV purchases
- Have just started working on creating local government policies for PEV purchases
- Have not started working on creating local government policies for PEV purchases

76. What kinds of outreach programs or policies would encourage local governments to purchase PEVs for their fleets?

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77. How have you been working with local governments to encourage or facilitate their ability to purchase PEVs for their fleets? What factors go into the purchasing decisions for PEVs?

78. Is your agency involved in creating new incentives and outreach programs for PEV readiness?

- Yes
- No

Create New Incentives and Expanded Outreach Efforts (Element 10 of 11)

79. What kinds of incentive programs would encourage PEV purchases in your region?

80. How have you been working with local agencies and your regional partners to encourage or facilitate the purchase of PEVs in your region?

81. Is your agency involved in encouraging the use of renewable energy sources for EVSE installations?

- Yes
- No

Encourage Renewable Energy (Element 11 of 11)

82. What kinds of programs would encourage the use of renewable energy sources for EVSE installations in your region?

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83. How have you been working with local agencies and your regional partners to encourage or facilitate the use of renewable energy sources in EVSE installations in your region?

Follow-up Actions

Please provide information on ways you and your agency would like to be involved in any of the PEV readiness elements outlined in this survey.

84. Did you receive information in any of the following areas of PEV readiness from the regional lead agencies of the DOE and/or CEC grants? Choose all that apply.

- Permitting and inspection requirements
- Training and education programs
- Building code requirements
- Zoning and parking ordinances
- Plans for effective marketing and outreach
- Public charging station site selection
- Working with local employers to encourage workplace charging
- Working with utilities to manage grid impacts
- Addressing multi-family dwelling issues
- PEVs for local government fleets
- New incentives and expanded outreach efforts
- Encouraging renewable energy with PEV charging

85. Would you be interested in serving on a peer review committee to evaluate EVSE best practices?

- Yes
- No

86. What is the single greatest barrier to PEV/EVSE deployment?

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87. Tell us about yourself and your role in your agency on PEV readiness efforts. Include work on DOE, CEC, or other relevant grants, both for planning and implementation. Discuss your work separately for the DOE and CEC grants, if you are working on both grants.

88. Please provide any additional comments or feedback. Thank you!

Thank You for Filling Out Our Survey!

We appreciate your taking the time to fill out this survey on all of the major areas of PEV readiness. This will greatly inform the planning process for the DOE and CEC grants and to assist regions in determining and tracking their level of PEV readiness over time. Results for this PEV readiness instrument will be collected separately by region and combined results will be shared with all of the regional partners. We look forward to working with all of the regional partners on advancing PEV readiness throughout the state of California!

If you are interested in learning more about *PEVs* [please click here](#)